

## **INSURV MATERIAL INSPECTION SURVEY**

**USS**

**Inspection Dates:**

**INSURV continuously endeavors to improve its products and services. To achieve this goal, we need input and feedback from our customers. Please take a few minutes to answer the following questions and return the completed survey to the President, Board of Inspection and Survey. Please add additional comment sheets, if required. Thank you in advance for providing us with vital information to improve our process.**

**Feedback to the Deputy, Board of Inspection and Survey is preferred electronically:**

[E-Mail: Gregory.sanford@navy.mil](mailto:Gregory.sanford@navy.mil)

**Mail:                   President, Board of Inspection and Survey 2600 Tarawa Court, Suite 250  
Norfolk, VA 23521-3295  
Attn: Deputy, PRESINSURV**

**Fax:                   (757) 462-8444 attn: Deputy, PRESINSURV**

1.   In retrospect, did the timing and thoroughness of the information you received prior to the inspection allow you to successfully prepare for the inspection? If not, what changes would you recommend to the pre-inspection interface?
  
2.   Was the arrival in-brief useful to your crew? What changes would you recommend to the in-brief?
  
3.   Did the interaction between your crew / INSURV coordinator and the INSURV team underway provide you with the information necessary to properly prioritize remaining underway checks and necessary repairs? If not, what additional information would have been useful?

4. Do you think the underway period could have been better orchestrated to save time and prevent crew fatigue? If so, what changes to the underway schedule would you recommend?
5. Did you have adequate time after return to port to prepare for the Open and Inspect phase? If not, what changes would you recommend to the schedule?
6. Were each of your key assistants thoroughly briefed on the results of their inspection area prior to the out-brief? Did this brief provide them with enough information and sufficient time to discuss any deficiencies that were in question to avoid 'surprises' at the command out-brief?
7. Did you receive the draft copy of the QUICKLOOK message early enough to permit you to thoroughly review it and prepare for the out-brief? If not, what changes would you recommend to that process?
8. What changes, if any, would you recommend to the out-brief(s)?
9. What changes would you make to the CSMP upload process?
10. Were there any inspectors, uniformed or civilian, that did not conduct the inspection in what you consider to be a fair and professional manner? Please be specific in providing frank and honest comments.
11. Are there any other changes you would recommend to the INSURV scheduling or material inspection processes?

12. Any other comments or recommendations?

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Commanding Officer/Ship's Rep

